

solve IT.
for Less™



Mid-Range makes managed CNC this easy

Why build your own Oracle JD Edwards EnterpriseOne team when you can save time and money by taking advantage of the remotely managed Configurable Network Computing (CNC) services offered by Mid-Range. Nobody offers you more JD Edwards EnterpriseOne expertise and services, including database administration, application monitoring and server administration.

You also have the peace of mind that comes with knowing our industry leading JD Edwards EnterpriseOne service is backed with a Help Desk Support package that includes email and telephone (1-800), primary and backup contact and daily or weekly scheduled tasks. You can even have 24/7 support, if required.

Request a detailed cost analysis to compare the true cost of the in-house and outsourcing options

Get started by requesting a detailed cost analysis to justify your planned investment. It's an important step because it provides a true comparison of the in-house and outsourcing options. Moreover, once you take into account the real cost of building and maintaining your own Oracle JD Edwards EnterpriseOne team, the outsourcing option becomes very attractive.

Bottom Line: Outsourcing your Managed CNC to Mid-Range can cost you up to 50% less than an in-house program.

MID-RANGE
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Want more from your IT? Call Mid-Range and solve IT for less.
Dan Duffy, President –Mid-Range

Available CNC services

- Data source maintenance
- Full client administration
- Menu and task maintenance
- OCM mappings
- Object change management
- Object promotion
- World/EnterpriseOne error resolution
- Error logs management
- World/EnterpriseOne user ID maintenance

Additional Mid-Range services

- Serialized object generation
- Package management (Builds, deployment and JAS generation)
- Path code and environment maintenance
- Submitted job maintenance
- Terminal/Citrix service maintenance
- Version administration
- WebSphere administration for EnterpriseOne
- Disk space/utilization
- Log files
- Database setup
- Database connectivity
- WebSphere and HTTP server setup
- Disaster recovery
- High availability planning and implementation
- World/EnterpriseOne security work bench designs
- CNC training
- World/EnterpriseOne service pack installation
- World/EnterpriseOne updates and upgrades
- Oracle/SQL/DB2 database tuning
- Menu maintenance
- Temporary CNC onsite support